



Townstech Subscriptions, Payment, and Termination Policy

A "**subscribed service**" refers to a service that a user or customer has agreed to access, utilize, or receive on a recurring basis by entering into a subscription agreement with a Townstech. Townstech offers a variety of services available through subscription plans. By subscribing to our services, users agree to comply with the terms outlined in this policy.

1. Subscription Plans and Payments

1.1 Subscription Plans: Townstech provides different subscription plans, each with its features, limitations, and pricing. Users are responsible for selecting the plan that best suits their needs.

1.2 Payment: Subscription fees are billed on a recurring basis, as specified in the chosen subscription plan. Users are required to provide accurate and up-to-date payment information. Failure to pay subscription fees may result in the suspension or termination of services.

2. Payment Methods

Townstech accepts various payment methods, including credit cards, bank transfers, mobile payments, and cash. Users are responsible for any fees or charges associated with their chosen payment method.

3. Automatic Renewal

3.1 Renewal: Subscriptions are set to automatically renew unless the user cancels the subscription before the renewal date. Renewal charges will be processed using the payment information provided. Where there are no automatic payment methods, clients are encouraged to pay before due date and any delays may result in service interruption.

3.2 Cancellation: Users can cancel their subscription at any time by following the cancellation procedures outlined in the Townstech user dashboard or contacting our customer support.

4. Termination of Services

4.1 Termination by User: Users may terminate their subscription at any time by following the cancellation procedures. No refunds will be provided for the remaining period of the subscription.

4.2 Termination due to none payments:

- i. **Monthly Subscription:** Townstech reserves the right to suspend services for non-payment after a grace period of 7 days. Termination may occur after an additional 7 days of non-payment.
- ii. **Quarterly Subscription:** A grace period of 14 days for suspension will be provided, with termination possible after an additional 14 days of non-payment.
- iii. **Semi-annual Subscription:** Users will be granted a 21-day grace period for suspension, with termination possible after an additional 21 days of non-payment.
- iv. **Annual Subscription:** Townstech may suspend services after a grace period of 30 days, and termination may occur after an additional 30 days of non-payment.
- v. **Triennial Subscription:** Users will be granted a 45-day grace period for suspension, with termination possible after an additional 45 days of non-payment.



5. Refund Policy

Refunds are provided in accordance with Townstech's refund policy. Users are encouraged to review the refund policy here <https://townstech.net/download/category/1/Terms-Policies-and-Conditions.html> before subscribing to our services.

6. Domain Subscriptions

Domains are subscribed on an annual basis. Failure to renew domain subscriptions within 30 days after the expiration date may result in the loss of the domain.

7. Data and Content

7.1 Data Ownership: Users retain ownership of their data and content as long as their subscription is active and to the extent of the respective grace period. However, Townstech may retain and use certain data as outlined in our Privacy Policy.

7.2 Termination of service by either party due to any reason will result in permanent termination data loss.

7.3 Data under suspended accounts: While data may be kept until the lapse of grace period, users may not access data when the account is under suspension. Access is restored upon payment.

8. Amendments to the Policy

Townstech reserves the right to amend this policy at any time. Users will be notified of any changes to the policy, and continued use of our services constitutes acceptance of the updated policy.

Contact Information:

If you have any questions or concerns about this policy, please contact us at support@townstech.net